

Bank New Mexico Bank & Trust

**Affected
Department** Retail

**Complaint
Type** Branch

Escalated No

Submitted 10/10/2023

**Feedback
Details** SURVEY COMMENTS: Re-open the Logan NM bank so that I don't have to drive 80 (160 miles, round trip!) miles to do my banking! I have stopped having my social security deposited in your bank because you have made it so inconvenient. If I have to drive that far, I will bank at Citizens Bank of Clovis where the actually want my business.